



We make COBRA & Direct Billing administration simple – from start to finish.

Managing COBRA and its associated compliance requirements is challenging. Plus, manual invoicing and payment processes can take a toll on your staff. At Café Health we've got the experience to ensure all communication, billing and collection processes are done right so you can rest easy whether you're administering COBRA or managing other eligible premium collection processes.

WEX Health

Mavenck Mitchell | Last Login: Aug 30, 2018 at 10:36 AM CST | Sign out

PROFILE

PAYMENT INFO

- PAYMENT SCHEDULE
- PAYMENT SUMMARY
- RECURRING PAYMENTS
- PAYMENT HISTORY

PREFERENCES

COMMUNICATION ACTIVITY

MESSAGES

Your next payment of \$420.00 is due Jun 01, 2018

MAKE PAYMENT | RECURRING PAYMENTS

Payment Information

PAYMENT SCHEDULE

	Jun 01, 2018	Jul 01, 2018	Aug 01, 2018	Sep 01, 2018	Oct 01, 2018	Nov 01, 2018	Dec 01, 2018
AMT OWED	\$510.00	\$510.00	\$510.00	\$510.00	\$510.00	\$510.00	\$510.00
AMT PAID	\$90.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AMT DUE	\$420.00	\$510.00	\$510.00	\$510.00	\$510.00	\$510.00	\$510.00

Payment History (Mobile App)

Your next payment of \$420.00 is due 6/1/2018

Payment Schedule

Month	Amount	Status
May 01, 2018	\$90.00	Paid
Jun 01, 2018	\$420.00	Currently Due
Jul 01, 2018	\$420.00	Future Due
Aug 01, 2018	\$420.00	Future Due
Sep 01, 2018	\$420.00	Future Due

All Previous Transactions

Amount	Date	Voided
\$90.00	5/1/2018	

Real-time access through portals and a mobile app means our COBRA & Direct Billing solution is always available and always accessible for you and your members.

WWW.MYCAFEHEALTH.COM
844-404-2233

We take care of everything.

From implementation to reporting, we've got your COBRA and direct billing needs covered, including:



Implementation – Plan and Takeover Processing

Gather the required information to set up your plan(s) and identify any members that need to transition.



Compliance

Manage COBRA timelines and ensure all regulation language is included in required communications. State Continuation options available.



Communications

Ensure members receive timely communication including all COBRA required notices like Specific Rights Notices, payment coupons, monthly statements, open enrollment notices, and more. Online or paper enrollment options available.



Fulfillment

Send communications within COBRA regulations, bar coded, and all mailed letters date/time stamped, using the industry's only "postmark date aware" lockbox.



Premium Collection and Remittance

Collect the premium due and provide accurate administration including remittance and accounting reports. Electronic and paper check payments allowed.



Termination/End of COBRA

Automatically track when a COBRA member should be terminated (e.g. due to non-payment, end of coverage period) and issue the required notices.



Plan Renewal Processing

Modify plan setup including the ability to support many complex plan and rate structures and issue rate change notifications.



Reporting

Provide full transparency into enrollments/payments in a variety of formats. Reports are available OnDemand or can be scheduled via the Employer Portal.



Direct Billing Options

Flexibility to accommodate numerous direct billing scenarios including COBRA, leave of absence (LOA), long-term disability (LTD), retiree, pet insurance, state continuation and many others.

Who should care about COBRA? You!

The Consolidated Omnibus Budget Reconciliation Act of 1986 (COBRA) requires all businesses with 20 or more employees who provide employee benefits to offer extended coverage to all employees who are terminated, retire, or become deceased.

From eligibility tracking to monitoring timelines to managing the extensive list of notices that must be distributed, administering COBRA can be not only a tax on your already stretched HR staff, but it can be awkward communicating with former employees. Outsourcing these processes could be the right answer for you.

The Café Health Difference

Changing legislation makes COBRA harder to administer, not easier. Choosing the right partner can make all the difference. You can count on our team to be there for yours.

We Deliver the BEST user experience!

- Experience working with clients of all sizes
- Ease of transition from current solution
- One invoice for all services, one implementation, one point of contact
- Data when and how you want it
- Highly knowledgeable COBRA experts

Let us do the heavy lifting.

With Café Health COBRA & Direct Billing, we take the weight of COBRA compliance and the challenges of direct billing off your team's shoulders so you can focus on active employees. Contact us at 844-404-2233 to learn more about our COBRA & Direct Billing services.